PMX+ Automated Messages

Manage all patient messaging for reminders and recalls from within OP!

PMX+ Automated Messaging offers industry-leading tools to help engage with your patients more easily than ever, including:

Standardized message templates that include appointment location details and that cater to the vast majority of pediatric messaging needs; verbiage in these templates has been approved by your message carrier to ensure your messages are not being identified as SPAM.

Standardized delivery cadence curated by our Clinical subject matter experts and based on best practices helps ensure your messages not be flagged as SPAM.

Automatic delivery to contacts' preferred contact methods as set in OP, eliminating the need to manage various contact method preferences.

Automatic delivery in Spanish when the family contact's language preference is set as such to support the second most preferred primary language in the US.

On-Demand messages handled as one-time deliveries may still be generated from the Personalized Messages tab in the Patient Message eXchange window.

PMX+ Automated Messages

Why Patient Messaging Is So Important

Fewer Missed or Canceled Appointments

Automated reminders help ensure your schedule stays full and up to date, with requests for cancellations sent directly to you in OP.

Reducing Administrative Burdens

With automated reminders, your staff has more time to focus on the things that matter, like patient care & practice improvements.

Better Patient Relationships

Patients, parents & caregivers receive communications based on their preference, with standardized templates available in Spanish

Healthier Clinical Outcomes

By ensuring your patients keep their appointments, you keep them on track for vaccinations and other well visit milestones.

Make your workday better when you simplify and optimize your patient communications.